# GEORGETOWN REPORTER

NEWS FROM THE CITY OF GEORGETOWN AND GEORGETOWN UTILITY SYSTEMS



### CITY EVENTS

### **Georgetown Swirl**

MARCH 3

The ninth annual Georgetown Swirl is March 3 from 6 to 9 p.m. Enjoy an evening of shopping and live jazz music in downtown Georgetown while sampling Texas wines and cuisine from local restaurants. The cost is \$50 per person. VIP tickets are \$125 each with special benefits. Go to **swirl.georgetown.org** for details and tickets (tickets sold online only). Proceeds benefit the Main Street Program Facade and Sign Grant Program.



# Randalls Opens First Georgetown Location

Officials celebrated the opening of the new 57,655-square-foot Randalls at Jim Hogg Road and Williams Drive with a ribbon-cutting ceremony Jan. 12. The store includes a Starbucks, deli, floral department and dine-in eating area.



### **Utility Payment Scams**

Scammers have recently called some Georgetown Utility Systems customers to demand payment to a special toll-free number with a pre-paid credit card. Deceptive technology can make it seem that the call is from the City or the utility.

Georgetown Utility Systems won't call you and demand payments by phone. And it is against policy for any customer service representative to accept payment in the field. If a bill payment is overdue, there is a three-step notification process.

#### **OUR THREE-STEP NOTIFICATION PROCESS:**

FIRST: late notices are mailed to customers with unpaid balances the day after the billing due date.

**SECOND:** an automated phone call is provided to the phone number on the account two weeks after the billing due date.

THIRD: a second automated phone call is provided to the phone number on the account three weeks after the billing due date.

If you have questions about a utility bill, call the Georgetown Utility Systems Customer Care Center at **(512) 930-3640** or toll-free at **1-888-474-4904**, before providing financial information regarding your utility account.







### CITY EVENTS

# Chase the Chief 5K & Fun Run

MARCH 4

Participants will get the chance to chase Georgetown Police Chief Wayne Nero during the sixth annual Chase the Chief 5K and Fun Run on March 4 at East View High School, 4490 E. University Ave. Packet pickup is March 2 from 11 a.m. to 7 p.m. at the Public Safety Operations and Training Center, 3500 D.B. Wood Road. Race day registration and packet pickup starts at noon at the East View athletic fields. To register for the Chase the Chief 5K and Fun Run, go to chasethechief.georgetown.org. The registration cost is \$5 for students and \$10 for adults.

### Eggstravaganza

MARCH 24



The Georgetown Parks and Recreation Department hosts the annual Easter egg hunt at San Gabriel Park. Children are grouped by age to hunt for candy and toy-filled eggs, including a grand prize golden egg for each age division. Age divisions are age 2 and younger, ages 3–5, and ages 6–8. Egg hunts for age 2 and younger will begin at 9 a.m., ages 3–5 at 9:15 a.m. and ages 6–8 at 9:30 a.m. For more information, call **512-930-8459** or visit **parks.georgetown.org/eggstravaganza**.

### **Bulky Waste Pickups**

#### **GEORGETOWN UTILITY SYSTEMS**

As the weather turns warmer, many of us start thinking about spring cleaning. But what should you do with bulky items you need to discard?

Larger trash items known as bulky waste that do not fit into your cart may not be left at the curbside as part of your regular trash collection. These bulky waste items include furniture, mattresses, toilets, refrigerators, washers/dryers, and other items that don't fit in the solid waste cart.

However, in-city residents are allowed two free bulky waste curbside pickups per year. Those who live outside city limits pay \$28 per cubic yard.

## GUIDELINES FOR BULKY WASTE PICKUP:

Pickups are normally scheduled on Saturdays. Please do not place items curbside more than 24 hours before your scheduled collection.

A \$45 Freon removal and handling charge will be charged to your utility account per refrigerator, freezer, air conditioning unit or other appliance containing Freon.

The volume allowed per pickup is up to three cubic yards.

Unacceptable bulky waste items include, but are not limited to, tires, vehicle batteries, televisions, hazardous materials, and construction waste such as bathtubs, cabinetry, or sheet rock.



Construction materials that are in good condition may be donated to the Habitat for Humanity Re-store.

To schedule a curbside bulky waste pickup, call Texas Disposal Systems at **(512) 930-1715**. For details on solid waste and recycling programs, visit:

RECYCLE.GEORGETOWN.ORG



### **Red Poppy Festival**

POSTER ART SELECTED

Artwork by Helen Fathe Green will be featured in the poster and on banners for the 2018 Red Poppy Festival. The 19 annual Red Poppy Festival is April 27–29 on the Courthouse Square. Get all the details at **redpoppyfestival.com**.



